



Doctor's Shipping Procedure

- 1** Please call us to send you some preprinted labels and FedEx Paks to send us your cases. Pick-ups can be arranged by calling 800-463-3339. If you have a RUSH case and need to send it to us with overnight delivery, go to www.fujidentallab.com to fill out our online FedEx Label Maker (*additional shipping fees apply for overnight shipping*)

- 2** Place the disinfected items in the Fuji shipping box. Put the box or boxes in the FedEx Pak. Each box can hold more than one case if properly segregated. Attach shipping label to the outside of the FedEx Pak. Please make sure the return address is on the label.

- 3** Call FedEx to schedule a pick up at your office. Calling FedEx in the A.M. assures prompt service on the following day or possibly that day. This will depend on where your office is located.

If you choose to not use FedEx pickup services, you can drop off at your nearest FedEx drop-off location. Use this link to find the nearest location to your office www.FedEx.com/us/dropbox/

For further question, please contact Fuji at 800.624.9412



FedEx General Set Up and Fuji Fees

We understand how extremely important each case is and that it arrives to your office in a timely manner.

Therefore, when choosing a carrier to handle our shipments to and from the laboratory, we currently use FedEx 2-Day Delivery.

In using this service, we are able to communicate with you in a punctual manner. If you have a RUSH case, FedEx Standard Overnight and Priority Overnight is available for an additional charge.

**To setup scheduled pickups please call
FedEx Customer Service 800-463-3339**

Services include the following:

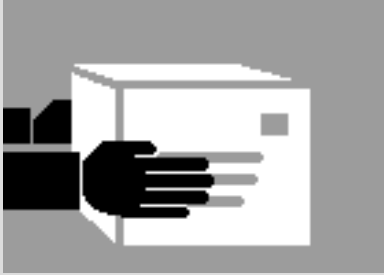
**Scheduling pick-ups
Supply orders
Tracking/claims
ETA for delivery or pick-up
Commitment times to any area worldwide
Drop off locations/hold locations
Rates/zip code information
Money-Back guarantee claims
Proof of delivery
Change in service requested
Change account information**

***Supplies for SAME DAY shipments are available by contacting customer service and requesting packaging be provided at the time of package pick up.**

Fuji charges a small fee per case for using this service. For standard shipping we only charge \$7.99 per case for ROUND TRIP SHIPPING. (less than \$4 each way)

If your case requires overnight delivery or if you call FedEx for Saturday pickup you will incur the additional charges based what FedEx charges us.

Please contact Fuji if you have further questions, 1.800.624.9412.



**Local Dallas Doctors
& surrounding Suburbs,
Austin, Houston, San
Antonio metro areas**

Fuji Dental Lab offers a special Pick-Up and Delivery Service for only \$1.99 per case for our local Doctors servicing the Dallas and limited surrounding areas. This also includes metro areas of Austin, Houston and San Antonio Texas.

Please follow the steps listed below to insure prompt and efficient service. Please call our office at 972.722.0447 to confirm that your office is located within our pick-up /delivery area. Once confirmed, and your patient's case is ready for pick-up, please let our office know the following information;

Days of Service, Hours of Operation, Lunch Schedule and an Alternative Place for Pick-up/Delivery.

***We can arrange daily pick-up/delivery for offices that warrant high volume workloads.**

For same-day pickups please call us by 12:00pm CST

If faster service is necessary, you are welcome to use the Federal Express Overnight Service for an additional charge.

Fuji supplies preprinted labels for your convenience and our standard shipping charges apply.

If we can be of further service feel free to call us at 972-722-0447